



LANDMARKS ILLINOIS MONTHLY GIVING FAQs

Is my transaction secure?

Yes, account information for monthly giving is encrypted and stored securely via SafeSave™ for automatic processing of your future payments. The SafeSave Gateway has been independently certified as a Level 1 Service Provider and complies with all Payment Card Industry (PCI) Data Security Standards.

How do I update my billing information or credit card expiration date?

You can update your billing information or credit card expiration date by contacting our Membership Manager at 312-922-1742. Please be prepared to provide the full name, billing address and email address used when setting up the monthly donation so that we can locate your gift and account information.

Will I get a receipt detailing my charitable tax deduction for my monthly contributions?

Yes, we will send you a receipt documenting Landmarks Illinois' charitable status and all of your tax-deductible monthly contributions at the beginning of the next calendar year.

How do I know that my monthly gift has been processed?

A record of each gift will be clearly reflected on your regular bank or credit card statement. You will also receive, via email, a receipt each time your gift is processed.

How do I change or cancel my monthly donation?

You can change or cancel your monthly donation at any time by contacting us at either mrich@landmarks.org or at 312-922-1742. Please be prepared to provide the full name, billing address and email address used when setting up the monthly donation so we can locate your gift and account information.